



## Shift Manager – Lakeview/Wrigleyville

**Compensation:** dependent upon experience

**How to apply:** contact us about job opening in person, or via email ([info@cassavachicago.com](mailto:info@cassavachicago.com)) with an updated resume.

**Primary Role:**

- In the absence of the General Manager, the Shift Manager effectively is the store manager, in charge of all store operations.

**Essential Functions:**

- Lead and manage store when General Manager is not present.
- Communicate clearly, concisely and accurately with customers to convey the unique Cassava brand, answer product questions, and develop long-term client relationships.
- Train and coach new Team Members on all store management procedures.
- Open and/or close the store as required.
- Perform all cash handling requirements of a manager in charge including close-outs.

**Requirements:**

- Must be able to work a minimum of 16 hours per week, in shifts lasting up to 8 hours, typically from noon to 8:00 pm.
- 2 years experience in a professional environment (retail experience a plus but not required).
- At least one reference from a previous supervisor.
- High school diploma required, some college preferred. College students welcome! Ability to stand, bend, reach scoop and regularly lift 20-30 lbs throughout the day.